

Important Notice:

Discontinuation of Banking Services (MEPS SAN, Direct Debit and JomPAY)

Dear Valued Customers,

In line with the winding down process of Kuwait Finance House (Malaysia) Berhad (KFHMB / the Bank) as announced in July 2024, we hereby inform you that the Bank will discontinue the following "Banking Services" effective **31 July 2026 ("Effective Date")**:

Service Type	Description
MEPS SAN	Enables cash withdrawals using KFH Debit Card-i at non-KFH Self-Service Terminals, including Automated Teller Machines (ATMs) and Smart Recycling Machines (SRMs) nationwide.
Direct Debit	Enables recurring payments through Standing Instructions (SI) to registered service providers such as ASTRO, COWAY, MAXIS etc.
JomPAY (Malaysia's national bill payment service)	Enables customers to pay bills securely and conveniently from any participating bank account.

You are advised to take the necessary arrangements prior to the Effective Date. KFHMB shall not be liable for any loss, damage or expense suffered or incurred by you or any person, whether direct or indirect, pursuant to the above.

Should you have any further questions or need assistance, please do not hesitate to call our Contact Centre at 1 300 888 534, available from 8:00 am to 8:00 pm.

Thank you for your continued support and understanding

Kuwait Finance House (Malaysia) Berhad